

Procedure and Policy due to COVID-19 Updated 1/14/2021

As we navigate through these difficult times we continue to reevaluate our policies and procedures to keep our staff and clients safe.

If you are experiencing symptoms, waiting on test results, or have been exposed to someone who has tested positive for coronavirus, please refrain from entering and ask another friend or family member to bring your pet to our facility.

As of January 14th, 2021, we will be seeing patients and clients inside of the building.

ALL CLIENTS AND TEAM MEMBERS WILL BE REQUIRED TO WEAR MASKS PROPERLY AT ALL TIMES IN THE BUILDING. If you do not have a mask or are not properly wearing it over your nose and mouth, you will be asked to be seen curbside only or call to purchase one from us before entering.

SOCIAL DISTANCING will be implemented within our building. We ask that everyone keep a distance of 6ft apart to keep our clients and team members safe!

Patient visits will be limited to **ONE (1) CLIENT PER VISIT** to limit the number of possible exposure risks to each of our clients and team members. If this is not possible we can assist you and your pet with a curbside visit.

If you have any questions about your pet's health or our updated business protocols, please do not hesitate to call or text us. We will try our very best to accommodate your needs over the phone.

Call & Text: 219-763-3311

Please help us in our efforts to keep our staff safe so we can continue to care for sick or injured pets.

Sincerely,

The Doctors & Staff at Coyne Veterinary Center